

Windows Firewall

Settings for SupplyLogic

Windows Firewall

This document describes the firewall settings that need to be done in order for SupplyLogic clients to connect to the server. If another firewall program is used, this document can be used as an example of how to configure the 3rd-party program.

Accessing the Windows Firewall Program

- Select Start, Control Panel, Windows Firewall
- Make sure your firewall is on and do the following

Open the SQL Server Ports (1433-1434)

- On the Exceptions tab, click the Add Port button
 - Name: SL
 - Port: 1433-1434
 - Type: TCP
 - Click the Change Scope button and select My Network Only
 - Click OK

Allow SQL Server Programs Through the Firewall

- On the Exceptions tab, click the Add Program button
 - Name: c:\Program Files (x86)\Microsoft SQL Server\MSSQL.1\MSSQL\Binn\Sqlservr.exe
 - Click Open
 - Click the Change Scope button and select My Network Only
 - Click OK
- On the Exceptions tab, click the Add Program button
 - Name: c:\Program Files\Microsoft SQL Server\90\Shared\Sqlbrowser.exe
 - Click Open
 - Click the Change Scope button and select My Network Only
 - Click OK

Allow SupplyLogic Programs Through the Firewall

- On the Exceptions tab, click the Add Program button
 - Name: c:\Program Files (x86)\SupplyLogic\Application\SupplyLogicLM.exe
 - Click Open
 - Click the Change Scope button and select My Network Only
 - Click OK

Windows Firewall

Settings for SupplyLogic

Windows Firewall Troubleshooting

In the section above, this documents the steps necessary to allow remote connections to the SQL Database Engine and SupplyLogic application. If SupplyLogic works on the server, the database engine is correctly set up. SQL also needs to be set to allow remote connections, this is described in the SQL Settings document. The best way to rule out a firewall program is to turn the firewall off temporarily and see if the client can connect. If a connection is possible, then you know the firewall settings needs to be adjusted.

- Turn OFF firewall on server and see if connection is possible
 - **Control Panel**- Select **System and Security** and then **Windows Firewall**. Turn off the firewall for 15 minutes. You'll see a yellow message box if the firewall is controlled by another program.
 - **McAfee**- Open McAfee Security Center. Expand Web and Email Protection. Notice the Firewall link. Click the link and turn off for 15 minutes.
 - **Client Connection**- Open SupplyLogic on the client PC and verify you can connect to the database.