

SupplyLogic Documentation

SupplyLogic Client Installation

Overview

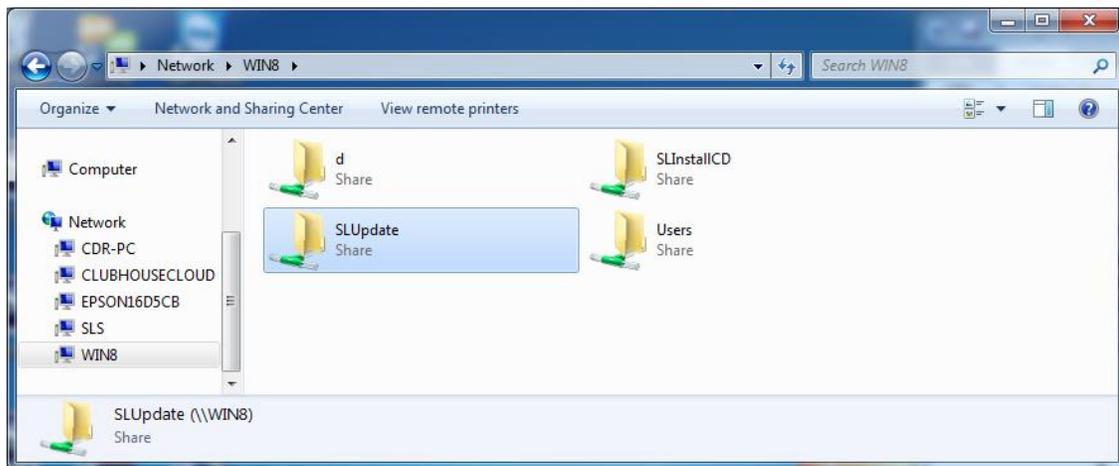
Once the **SupplyLogic server** is installed, the **SupplyLogic Client** software can be used to install as many client computers as needed. Client computers can be any computer running **Windows 7 or 8**. The client software can even be installed on **Windows tablets**, if they are running the full-version of Windows such as Windows 8.1 Pro. Windows RT versions will not work unless they specifically say they are capable of running external Windows programs, not just apps.

Networking

SupplyLogic Server is the main computer which houses the database and other services used by **SupplyLogic Client** computers. There is a shared folder on the server called **SLUpdate**. This folder is needed for each to do updates. After plugging in the client computer to the existing network, verify it has access to the server.

- Open **File Explorer** and expand the **Network** section to view all computers in your network.
- Expand the computer name of the server
- Double-click the **SLUpdate** folder to see the files it contains.
- Right-click the white space below the last file and select **New, Text Document** to verify you can create a file in this folder.

*****NOTE: If you get a security message or weren't able to view the files or create the new document, see the Network Troubleshooting section.**



Download the SupplyLogic Client Software

Download the client software from the SupplyLogic support site. In a browser, go to <http://SupplyLogic.cdrrsupport.net>. Click the Client section and log in using your support username and password. In step 2: click the "**SupplyLogic Client: ZIP**" link to download. After downloading, **double-click** the zip file and select "**Extract all files**".

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Install SupplyLogic Client Software

After extracting, double-click the **SLCInstall2014** folder. **Right-click "Setup.exe"** and select **"Run as Administrator"**.

- On the **User Account Control screen**, click **Yes** to allow changes to this computer.
- The screen will turn gray for a short time then a **Welcome** screen will display. Click **Ok**.
- The SupplyLogic program folder by default is **"C:\Program Files (x86)\SupplyLogic"**. It's best to accept this default. Click **Next** to continue.
- A blue screen will display as it install the data access components.
- Then a green screen will appear. If the green screen remains open for more than 30 seconds, you'll have to right-click the icon at the bottom of the screen and select "Close Program". Be sure and select the icon associated with the green screen, not the blue screen or you will kill the install. Only certain versions of Windows will have this problem.
- The green screen will disappear and the blue screen will show the progress of the install. Click the **Yes** button to keep recent files if any version conflicts are found. If there are registration problems, make a note of the filename and click **Ignore**.
- Finally, click **Ok** at the Success button.

SupplyLogic Folder

Security needs to be changed for this folder so that all users have full access.

- Open File Explorer and navigate to the SupplyLogic folder.
- Highlight the **"C:\Program Files (x86)\SupplyLogic"** folder.
- **Right-click** and select **Properties**
- On the **General** tab, **uncheck Read-only** and click **Apply**. Click Ok and Continue if prompted.
- On the **Security** tab click the **Edit** button under the **Group or user names** section
- Highlight each user and **check the Allow** box on the **Full control** line
- After all users have been allowed, click **Apply** and then **OK**
- Click Ok again to exit

Desktop Icons

Next you will create desktop icons for the SupplyLogic files you will use. Open **File Explorer** and navigate to the **SupplyLogic** folder.

- You should see **Application**, **Database** and **Images** folders
- Double-Click the **Application** folder
- Find the **SupplyLogic.exe** file and **right-click** and select **"Send To"** and the **"Desktop (create Shortcut)"**.
- Do the same for the **POS.exe**, **SupplyLogicUtilities.exe** and **SLUpdate.exe** files.
- Close **File Explorer** and verify the icons are visible on the desktop.

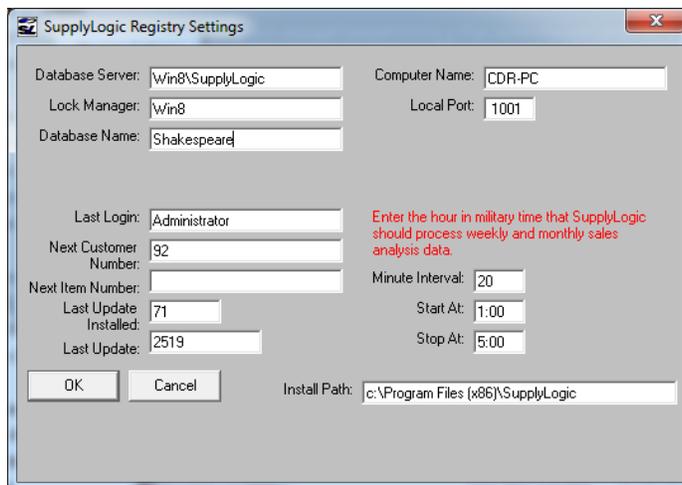
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SupplyLogic Settings

The SupplyLogic Client software uses a program called **SupplyLogicUtilities.exe** to set up the settings to the server. Open the program and verify your settings match your server/client settings. See the **Workgroup** section under **Network Troubleshooting** to get the server and client computer names.

- Right-click the desktop icon associated with the **SupplyLogicUtilities.exe** file.
- Select “Run as Administrator”.
- Click the **Registry Setting** button and set the following.
 - Database Server: [Server Computer Name]\SupplyLogic
 - Lock Manager: [Server Computer Name]
 - Database Name: Shakespeare
 - Last Update: 2400
 - Last Update Installed: 2400
 - Install Path: c:\Program Files (x86)\SupplyLogic
- Leave all other entries blank. Click **Ok** after changes have been made.
- Click Exit
- NOTE: you may also want to run the Utilities program as non-administrator to verify the settings are set correctly. Certain versions of Windows store these settings in separate locations.



Network Troubleshooting

If you can't access the two shared folders on the server you will need to adjust your network settings. Different versions of windows handle security differently. This section describes some things you can try if you have connection problems.

Workgroups

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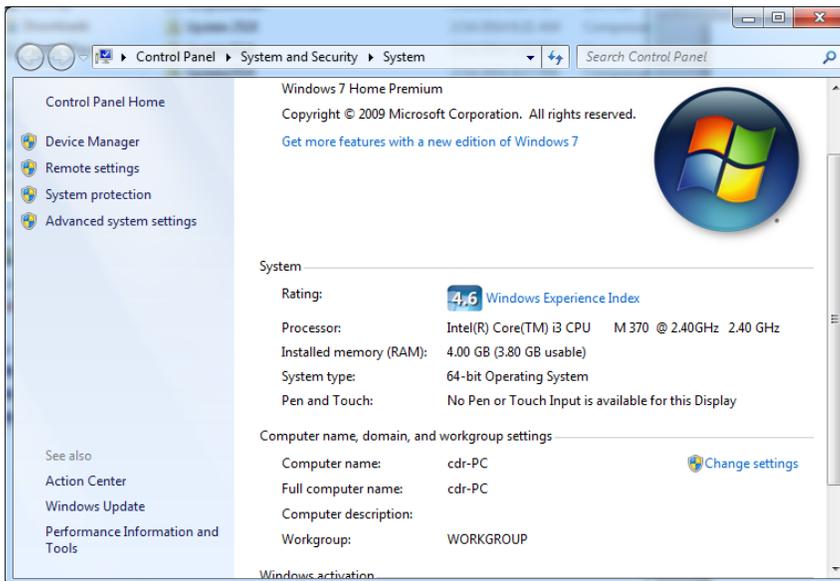
Verify the client computer is in the same workgroup as the server. Check this by selecting **Start, Right-click on Computer** and select **Properties**. Scroll down and make note of the following:

System Type: 64-bit or 32-bit

Computer Name: _____

Workgroup: _____

If the workgroup aren't the same, click the **Change Settings** link to make the client workgroup match the server. A restart may be necessary after the change.



Homegroup and Sharing Options

Select **Start, Control Panel** and click "**Choose homegroup and sharing options**" under the **Network and Internet section**. Select "**Change advanced sharing settings...**" and expand the **Home or Work** section. Modify these settings as needed, suggested settings are shown below.

- Turn on network discovery
- Turn on file and printer sharing
- Turn on sharing so anyone with network access can read or write files in the public folders
- Media streaming is off
- Use 128-bit encryption to help protect file sharing connections
- Turn on password protected sharing – **NOTE: by default this is off but needs to be turned on to install SupplyLogic.**

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- Allow Windows to manage homegroup connection. **NOTE: this setting may need to be changed if you still can't view or write to shared folder.**

User Accounts

If you have user accounts that don't have passwords associated with them you have experience problems install the SupplyLogic software. You can either add a password for the user account or add a new user account on all computers. Adding the same user account to all pcs is probably the best solution if you don't want to deal with logging on to the server each time you want to install or update the client.

- Select **Start, Control Panel, User Accounts and Family Safety**
- Select **Add or remove user accounts** under the **User Accounts** section
- Click **Create a new account**
- Name it **cdr** and select **Administrator**
- Click **Create Account**
- Click the **cdr** account and select **Change the password**
- Enter **cdr1** for the password and Click the **Change password** button. You can choose a different password but make sure all computers have the same user account and password. This account won't be used except to install and/or update SupplyLogic.